



Benefits Help Is Here

The Benefits Assistance Center Is Available to Assist You!

Lumexa Imaging Benefits Assistance Center (BAC) is dedicated to helping you maximize your benefits. When you call the BAC, you will speak with a dedicated service representative who can help you with a wide range of questions and concerns, including:

- Questions about Your Benefits and Plan Coverage
- Eligibility Assistance
- Assistance with Enrollment Questions
- Provider Contact Information
- Claims Issues
- Assistance With Ordering Replacement ID Cards
- Explanation of Evidence of Insurance (EOI) Guidelines

Lumexa Imaging Benefits Assistance Center

Hours of Operation: Monday – Friday, 7 a.m. – 6 p.m. CST

Toll-Free Phone Number: 833-981-1399

Email: lumexaimagingbenefits@lockton.com